Dated: 01st November, 2019

Notification of CIQA Centre

This is to confirm that dedicated Centre for Internal Quality Assurance (CIQA) Cell for Open and Distance Learning (ODL) programme of DEI is approved / constituted with effect from 1st November, 2019.

Dayalbagh Educational Institute (Deemed to be University)
Dayalbagh, Agra-282005

DAYALBAGH EDUCATIONAL INSTITUTE (DEEMED TO BE UNIVERSITY) DAYALBAGH, AGRA-282005

OFFICE ORDER

Dated: 10.05.2023

The Director of the Institute has been pleased to appoint Dr. Saurabh Mani, Department of Applied Business Economics, Faculty of Commerce as Coordinator CIQA (Centre for Internal Quality Assurance) of the Institute with immediate effect in place of Prof. Swami Prasad, Faculty of Commerce.

(Prof. V.B. GUPTA)

CO-ORDINATOR

D.E.I. Distance Education Programme Dayalbagh, Agra-282005

No. 190/Coordinator-CIQA/2023

Copy forwarded to the following for information and necessary action:

- 1. The Director
- The Treasurer
- Deans of all the faculties
- 4. Heads of all the teaching departments
- 5. Prof. Swami Prasad with the request to hand over the charge of IQAC to Dr. Saurabh Mani.
- 6. The Incharge, USIC/Multimedia/Central Library
- 7. Coordinator, Architecture
- 8. Chief Engineer, Works Department
- 9. The Head, Computer Centre
- 10. The Assistant Registrar (Examination)
- 11. Administrative Officer (Computers)
- 12. Office on Special Duty (Accounts)
- 13. P.A. to the Director
- 14. Head Assistant, CAO
- 15. Shri S.S. Upadhyay, Establishment Section, CAO for updating data.

DAYALBAGH EDUCATIONAL INSTITUTE (DEEMED TO BE UNIVERSITY) DAYALBAGH, AGRA-282005

Dated: 10-05-2023

To.

The Registrar Dayalbagh Educational Institute Dayalbabgh, Agra – 282005

Sub: Joining Report

Sir,

With reference to your office order no. 190/Coordinator-CIQA/202 dated 10-05-2023 regarding my appointment as Coordinator, CIQA (Centre for Internal Quality Assurance) of the Institute, I hereby report myself on duty today.

Yours faithfully,

(Dr. Saurabh Mani) Department of Applied Business Economics Faculty of Commerce

Copy to -

- · The Director, DEI
- · The Treasurer, DEI
- Prof. V.B. Gupta, Coordinator, DEI Distance Education Programme
- · Prof. Swami Prasad Saxena

Meeting 1 (Dated: 05-07-2023)



DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED TO BE UNIVERSITY) D A Y A L B A G H AGRA - 282 005, (INDIA)

> Phone: 0562-2801545, Fax: 0562-2801226 website : - http://www.dei.ac.in

CENTRE FOR INTERNAL QUALITY ASSURANCE (ONLINE PROGRAMME) DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED UNIVERSITY)

DAYALBAGH, AGRA-282005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226 Email: ciqa@dei.ac.in, Telegram DAYALINST, AGRA https://www.dei.ac/in

CIQA TOWAL MENTER CUALITY ASSURANCE

Dated: 05th July, 2023

Minutes of the Meeting

The online meeting of CIQA was convened on 05th July, 2023 at 11:30 AM. The members present in the meeting were:

Prof. Anand Mohan Registrar, DEI

Prof. Swami Prasad Saxena Outgoing Secretary (CIQA, Director)

Dr. Saurabh Mani Secretary (CIQA, Director)

Prof. V B Gupta Coordinator, OL

Mr. Rakesh Mehta Assistant Registrar (Admin) OL

Prof. Gursaran Dept. of Mathematics
Prof. Pramod Kumar Coordinator, B. Com
Prof. Shalini Nigam Coordinator, BBA
Dr. M RadhaKrishna Incharge, CART

Mr. Gur Sewak Singh Assistant Registrar (Examination)

Mr. Maharaj Saran Accounts Department
Prof. Pami Dua Delhi School of Economics

(Member, Governing Body, DEI)

The following points were discussed during the meeting:

- To consider the following arising from this first meeting of the newly appointed Secretary (CIQA, Director), Dr. Saurabh Mani, Associate Professor who took over on 10th May, 2023.
 - The Chairman appreciated the contribution made by the outgoing Secretary (CIQA, Director) and welcomed the new Secretary, CIQA
 - It is confirmed that the new Secretary, CIQA qualifies for the position of Secretary, CIQA.

- II. To consider the following arising from the COVID-19 situation:
 - The meeting of CIQA may continue to be conducted in Online mode and the COVID protocol be followed as per Institute norms.
- III. To consider the following arising from the starting of the first semester of the 2023-24 academic session:

4. Value-based Education

As decided last year, the foundational value-based Core courses will continue to be offered in different semesters of the UG programmes.

5. Preparation of Study Material

The process of preparation of high quality study material for uploading in DEIs elearning platform – Vidya Prasar was reviewed.

6. Review of Infrastructure in Information Centres

The availability of human and physical infrastructure in Information Centres from where counseling sessions are transmitted, was reviewed.

7. The next meeting of CIQA was scheduled for 08th December, 2023.

Prof. V.B. Gupta

Coordinator, Online Programme

Secretary, CIQA

Acting Chairman)



(DEEMED TO BE UNIVERSITY) D A Y A L B A G H AGRA - 282 005, (INDIA)

> Phone: 0562-2801545, Fax: 0562-2801226 website : - http://www.dei.ac.in

CENTRE FOR INTERNAL QUALITY ASSURANCE (ONLINE PROGRAMME) DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED UNIVERSITY)

DAYALBAGH, AGRA-282005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226 Email: ciqa@dei.ac.in, Telegram DAYALINST, AGRA https://www.dei.ac/in



Dated: 14th July, 2023

Action Taken Report

The following has now been accomplished from the minutes of the CIQA meeting held on 05^{th} July, 2023:

- The newly appointed Secretary, CIQA who took over on 10-05-2023, shall be looking after the CIQA function of Centre for Distance and Online Education.
- The meeting of CIQA will continue to be conducted in Online mode in view of the COVID protocol followed by the Institute.
- The foundational value-based core courses for UG online programmes have been identified and included in the syllabus.
- 4. The subject experts to expedite the preparation of study material for the programmes as per the four-quadrant approach have been identified and teams set-up.
- Centres which need human and IT support have sent their infrastructure needs and steps will be taken to meet them.

Prof. V B Gupta

Coordinator, Online Programme

Secretary, CIQA

Registrar, DEI (Acting Chairperson)

Meeting 2 (Dated: 08-12-2023)



DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED TO BE UNIVERSITY) DAYALBAGH AGRA - 282 005, (INDIA)

> Phone: 0562-2801545, Fax: 0562-2801226 website : - http://www.dei.ac.in

CENTRE FOR INTERNAL QUALITY ASSURANCE (ONLINE PROGRAMME) DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED UNIVERSITY)

DAYALBAGH, AGRA-282005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226 Email: ciga@dei.ac.in, Telegram DAYALINST,AGRA

htps://www.dei.ac/in

Dated: 8th December 2023

Minutes of the Meeting

The meeting of CIQA was convened at 12:00 noon on 8th December, 2023. The members present in the meeting were (meeting was conducted in ONLINE MODE):

Officiating Director, DEI Prof. C. Patvardhan Prof. Anand Mohan Registrar, DEI

Dr. Saurabh Mani Secretary, CIQA Coordinator, OL Prof. V B Gupta

Assistant Registrar (Admin) OL Mr. Rakesh Mehta

Prof. Gursaran Dept. of Mathematics Prof. Pramod Kumar Coordinator, B. Com Prof. Shalini Nigarm Coordinator, BBA Dr. M Radha Krishna Incharge, CART

Assistant Registrar (Examination) Mr. Gur Sewak Singh

Accounts Department Mr. Maharaj Saran Prof. Pami Dua Delhi School of Economics (Member, Governing Body, DEI)

The following points were discussed during the meeting:

1. Admissions

The admission data for the 2023-24 session was presented and the members noted that student enrolment in B.Com (Hons) and BA (Hons) Social Science programmes was particularly low and needed to be enhanced.

2. Counseling Session

Like the previous year, the members supported the view of students and also of the faculty that in the initial stage, the frequency of counseling session should be increased to more than one and after discussion, it was proposed that more than

one counseling session per week may be organized in the beginning of the semester.

3. Study Material

The status of the availability of study material was reviewed. While the overall availability was satisfactory, there was need to expedite the development of videos for B.Com programme.

4. Supervised Examinations

The supervision of exams through the Control Room established at the Main Campus and the assignment of an Observer for local centres in Agra were considered to result in total transparency of the exam system. The In-charge exams requested that each faculty should ensure that their representative is present in every shift of the exam on time.

5. The next meeting shall be held on 5th February, 2024.

Prof. V B Gupta

Coordinator, Online Programme

Secretary, CIQA



(DEEMED TO BE UNIVERSITY) D A Y A L B A G H AGRA - 282 005, (INDIA)

> Phone: 0562-2801545, Fax: 0562-2801226 website: - http://www.dei.ac.in

CENTRE FOR INTERNAL QUALITY ASSURANCE (ONLINE PROGRAMME) DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED UNIVERSITY)

DAYALBAGH, AGRA-282005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226 Email: ciqa@dei.ac.in, Telegram DAYALINST,AGRA

htps://www.dei.ac/in

CIQA PROMETER CUALITY ASSURANCE

Dated: 18th December, 2023

Action Taken Report

The following has now been accomplished from the minutes of CIQA meeting held on 6th December, 2022:

- Efforts to enhance the visibility of the Social Science undergraduate programme must continue to be made.
- The Committee discussed in detail the procedure adopted for admission and concluded that the delay in announcing the results of the online entrance test must be minimised to enhance enrolment.
- 3. The students must continue to be encouraged to do self-study and become independent. Counselling session should be once a week as far as possible.
- 4. The video preparation work for B.Com (Hons) programme must be expedited.
- The Deans of the faculty were again requested to ensure that their representatives report at the Control Room at the designated time.

Prof. V B Gupta

Coordinator, Online Programme

Secretary, CIQA

(Director, DEI)

Meeting 3 (Dated: 05-02-2024)



DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED TO BE UNIVERSITY)
D A Y A L B A G H
AGRA - 282 005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226 website: - http://www.dei.ac.in

CENTRE FOR INTERNAL QUALITY ASSURANCE (ONLINE PROGRAMME) DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED UNIVERSITY)

DAYALBAGH, AGRA-282005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226 Email: ciqa@dei.ac.in, Telegram DAYALINST,AGRA

htps://www.dei.ac/in

CIQA CIQA

Dated: 5th February, 2024

Minutes of the Meeting

The online meeting of CIQA was convened on 5th February, 2024 at 11:30 AM. The members present in the meeting were:

Prof. C. Patvardhan

Prof. Anand Mohan

Dr. Saurabh Mani

Prof. V B Gupta

Mr. Rakesh Mehta

Prof. Gursaran

Prof. Pramod Kumar

Prof. Shalini Nigarm

Dr. M Radha Krishna

Mr. Gur Sewak Singh

Mr. Maharaj Saran

Prof. Pami Dua

Officiating Director, DEI

Registrar, DEI

Secretary, CIQA

Coordinator, OL

Assistant Registrar (Admin) OL

Dept. of Mathematics

Coordinator, B. Com

Coordinator, BBA

Incharge, CART

Assistant Registrar (Examination)

Accounts Department

Delhi School of Economics

(Member, Governing Body, DEI)

The following points were discussed during the meeting:

1. The Committee was informed that the Secretary of UGC, vide a Public notice dated 23rd January, 2024 informed that from academic year 2024-25, starting in July-August, 2024, Higher Education Institutions already entitled to offer BBA programme in ODL mode and / or Online mode shall obtain approval / recommendation from AICTE to offer the programme and submit the same to UGC for the continuation of entitlement. It was decided that we should take necessary steps to comply with the new procedure.

2. The Feedback Forms designed to assess the quality of the programmes towards the end of the session by the faculty and the students were updated and the feedback data was analysed and presented by the Assistant Registrar (Admin). 3. The date of next meeting will be 11th March 2024. Chairperson Coordinator, Online Programme (Director, DEI)



(DEEMED TO BE UNIVERSITY) DAYALBAGH AGRA - 282 005, (INDIA)

> Phone: 0562-2801545, Fax: 0562-2801226 website:-http://www.dei.ac.in

CENTRE FOR INTERNAL QUALITY ASSURANCE (ONLINE PROGRAMME) DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED UNIVERSITY) DAYALBAGH, AGRA-282005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226 Email: ciga@dei.ac.in, Telegram DAYALINST,AGRA htps://www.dei.ac/in

Dated: 16th February, 2024

Action Taken Report

The following has now been accomplished from the minutes of the CIQA meeting held on 5th February, 2024:

- 1. To obtain AICTE approval for the BBA programme an application was uploaded on the AICTE portal on 13th February, 2024 giving detailed information on a format provided by them in their portal.
- 2. The feedback forms for assessing the quality of the programmes will be made available to the faculty and students for filling up and submission close to the completion of the session.
- 3. The filled feedback forms received from the centres after 1st semester exams were analysed and the analysis was circulated to the committee members.

Prof. V B Gupta

Coordinator, Online Programme

Meeting 4 (Dated: 11-03-2024)



DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED TO BE UNIVERSITY)
D A Y A L B A G H
AGRA - 282 005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226 website: - http://www.dei.ac.in

CENTRE FOR INTERNAL QUALITY ASSURANCE (ONLINE PROGRAMME) DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED UNIVERSITY)

DAYALBAGH, AGRA-282005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226
Email: ciqa@dei.ac.in, Telegram DAYALINST,AGRA
https://www.dei.ac/in



Dated: 11th March, 2024

Minutes of the Meeting

The online meeting of CIQA was convened on 11th March, 2024 at 11:00 AM. The members present in the meeting were:

Prof. C. Patvardhan Prof. Anand Mohan Dr. Saurabh Mani Prof. V B Gupta Mr. Rakesh Mehta Prof. Gursaran Prof. Pramod Kumar Prof. Shalini Nigarm Dr. M Radha Krishna Mr. Gur Sewak Singh Mr. Maharaj Saran Prof. Pami Dua

Officiating Director, DEI

Registrar, DEI Secretary, CIQA Coordinator, OL

Assistant Registrar (Admin) OL

Dept. of Mathematics Coordinator, B. Com Coordinator, BBA Incharge, CART

Assistant Registrar (Examination)

Accounts Department Delhi School of Economics (Member, Governing Body, DEI)

1. The committee was informed that the Institute, having decided to switch over to the Open Book Examination System with effect from the second semester of this session (2023-24) onwards, it was considered advisable to sensitize the mentors, students and the Examinations Centres Incharge to this system through video-conferencing. It was decided by the Institute to hold an online meeting for this purpose at 2:00 PM on 9th March, 2024. The overall participation was very good with ninety two locations logging in. The Director of the Institute Prof. C. Patvardhan introduced the faculty and students to the basic principles of Open Book Examination and personally answered all the queries raised by them. It was

satisfying to note that the reaction of the audience to the proposal was very positive and it appeared that they were looking forward with optimism to face the challenge of the new system.

The Guidelines on Open Book Examination issued by the Registrar of the Institute are in two parts: Part A for Teachers and Part B for students.

The Committee members were satisfied with the merits of the Open Book Exam System being introduced and noted that one of its major advantages was that it considerably reduced stress on the students and had also the advantage of moving away from rote learning as the emphasis was on concepts during learning.

The Committee members supported the introduction of Open Book Exam System and suggested that the guidelines be provided to the students. They also felt that a review of the Open Book Examination System based on feedback received from students and teachers may provide useful data which can be used for updating the system.

The date of next meeting will be 7th May, 2024.

Prof. V.B. Gupta

Coordinator, Online Programme

Secretary, CIQA



(DEEMED TO BE UNIVERSITY) DAYALBAGH AGRA - 282 005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226

website : - http://www.dei.ac.in

CENTRE FOR INTERNAL QUALITY ASSURANCE (ONLINE PROGRAMME) DAYALBAGH EDUCATIONAL INSTITUTE (DEEMED UNIVERSITY)

DAYALBAGH, AGRA-282005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226 Email: ciqa@dei.ac.in, Telegram DAYALINST,AGRA

htps://www.dei.ac/in



Dated: 18th March, 2024

Action Taken Report

The following has now been accomplished from the minutes of the CIQA meeting held on 11th March, 2024:

- 1. The Guidelines on Open Book Exam were made available for distribution to the students and their mentors and Examinations Centres' Incharge.
- 2. It was decided that after the end-semester exam of the first semester of next session, feedback from both the students and teachers will be obtained.

Prof. V B Gupta

Coordinator, Online Programme

Meeting 5 (Dated: 07-05-2024)



DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED TO BE UNIVERSITY) DAYALBAGH AGRA - 282 005, (INDIA)

> Phone: 0562-2801545, Fax: 0562-2801226 website : - http://www.dei.ac.in

CENTRE FOR INTERNAL QUALITY ASSURANCE (ONLINE PROGRAMME) DAYALBAGH EDUCATIONAL INSTITUTE

(DEEMED UNIVERSITY)

DAYALBAGH, AGRA-282005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226 Email: ciqa@del.ac.in, Telegram DAYALINST, AGRA htps://www.dei.ac/in

Dated: 7th May, 2024

Minutes of the Meeting

The online meeting of CIQA was convened on 7th May, 2024 at 12:00 noon. The members present in the meeting were:

Prof. C. Patvardhan Prof. Anand Mohan Dr. Saurabh Mani Prof. V B Gupta Mr. Rakesh Mehta Prof. Gursaran Prof. Shalini Nigarm Dr. M Radha Krishna

Prof. Pramod Kumar Mr. Gur Sewak Singh Mr. Maharaj Saran Prof. Pami Dua

Officiating Director, DEI

Registrar, DEI Secretary, CIOA Coordinator, OL

Assistant Registrar (Admin) OL

Dept. of Mathematics Coordinator, B. Com Coordinator, BBA Incharge, CART

Assistant Registrar (Examination)

Accounts Department Delhi School of Economics (Member, Governing Body, DEI)

The following points were discussed during the meeting:

1. It was decided after some discussion that in view of the coming end semester exams a special counselling session be held by mentors to answer any queries students may have relating to exams or any other issue.

2. The status of the availability of study material uploaded on our portal was reviewed. While it was quite satisfactory, there were some gaps which needed to be filled expeditiously.

Prof. V.B. Gupta

Coordinator, Online Programme

Secret

(Director, DEI)



(DEEMED TO BE UNIVERSITY) DAYALBAGH AGRA - 282 005, (INDIA)

> Phone: 0562-2801545, Fax: 0562-2801226 website : - http://www.dei.ac.in

CENTRE FOR INTERNAL QUALITY ASSURANCE (ONLINE PROGRAMME)

DAYALBAGH EDUCATIONAL INSTITUTE (DEEMED UNIVERSITY)

DAYALBAGH, AGRA-282005, (INDIA)

Phone: 0562-2801545, Fax: 0562-2801226 Email: ciga@dei.ac.in, Telegram DAYALINST,AGRA

htps://www.dei.ac/in

Dated: 12th May, 2024

Action Taken Report

The following has now been accomplished from the minutes of the CIQA meeting held on 7th May, 2024:

- 1. The mentors will be asked by the HQs to organise a special counselling session for the students before the end-semester exams to answer any queries they may have on examination and related issues.
- 2. The gaps to be filled in study material to be uploaded were identified and will be mailed to the Coordinators for being filled.

Coordinator, Online Programme